

MAXVIEW ROAM

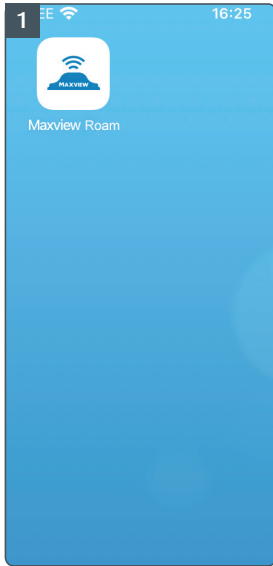
New Roam App - Download Now!



Scan the QR code or search 'Maxview Roam' in the App Store.



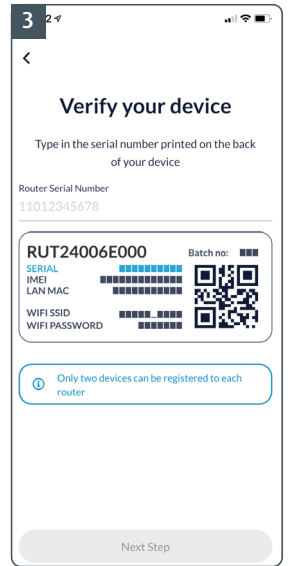
Getting Online - Step by Step Guide



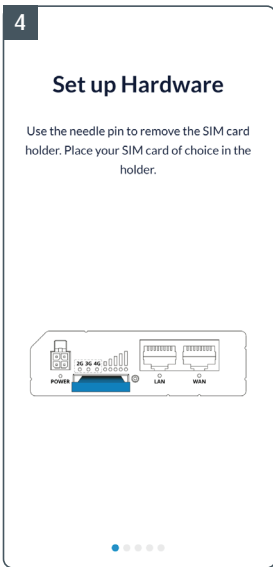
Open the Maxview Roam App.



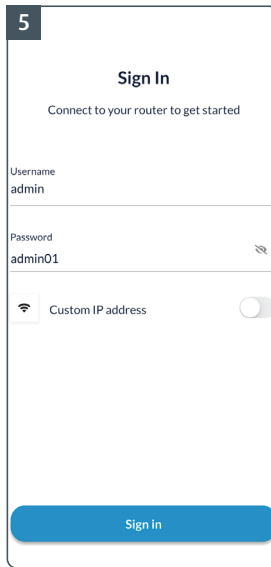
Select "Start setup".



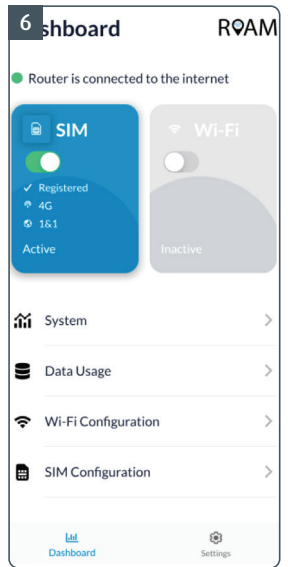
Enter the serial number from the back of the router. You will need a stable internet connection for this step.



Follow the step by step setup.



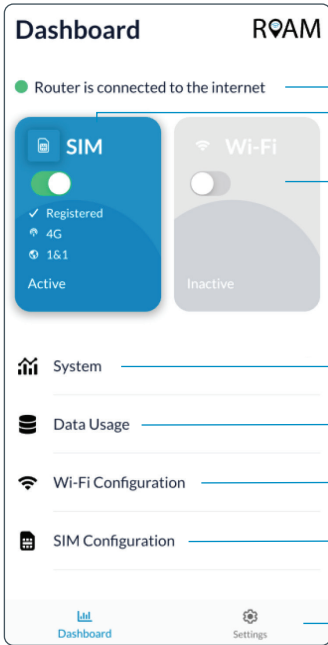
Log in to the router. On first login, use:
Username: **admin**
Password: **admin01**



The App is now set up to control the Router.

Getting to know your Roam App

Dashboard Overview



The screenshot shows the 'Dashboard' for the 'ROAM' app. At the top, it indicates 'Router is connected to the internet'. Below this are two main sections: 'SIM' and 'Wi-Fi'. The 'SIM' section shows 'Registered', '4G', '1&1', and 'Active' status. The 'Wi-Fi' section shows 'Inactive' status. Below these are four menu items: 'System', 'Data Usage', 'Wi-Fi Configuration', and 'SIM Configuration'. At the bottom, there are 'Dashboard' and 'Settings' buttons.

- Router status
- Enable mobile data as an internet source - (primary function)
- Enable and set up Wi-Fi as the internet source - (secondary function)
- View the Router status and firmware version
- View data usage and set up data usage limits
- Change the Roam hotspot Wi-Fi settings such as name (SSID) and password
- Enter advanced SIM settings such as APN
- View 'Settings' - below

Wi-Fi source must provide a direct connection to the internet. Sources requiring access through a Captive Portal are not supported. See below for more details.

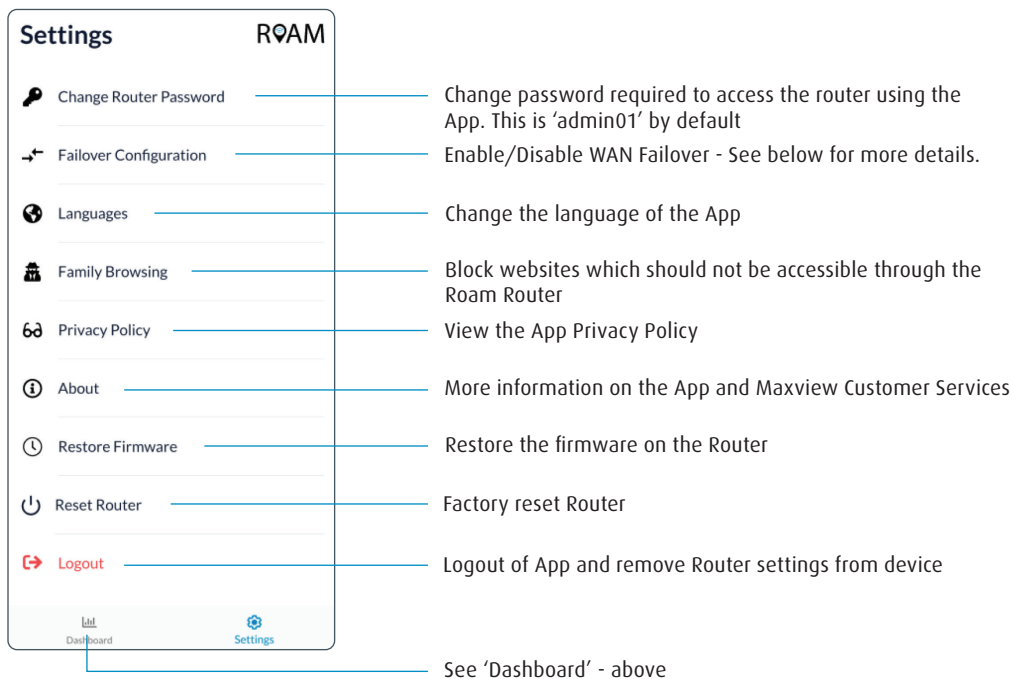
What is a Captive Portal?

A Captive Portal is the term used when a public Wi-Fi source redirects the user to a webpage before they can gain access to the internet. This page usually requires the user to input details such as an email address and accept terms of use.

Wi-Fi sources requiring use of a Captive Portal are not supported by the Maxview Roam and therefore cannot be used as an internet source.

Getting to know your Roam App - Continued

Settings Overview



The screenshot shows the 'Settings' screen of the Roam app. The title bar at the top left says 'Settings' and the top right says 'ROAM'. The settings list includes: 'Change Router Password', 'Failover Configuration', 'Languages', 'Family Browsing', 'Privacy Policy', 'About', 'Restore Firmware', 'Reset Router', and 'Logout'. At the bottom, there are two buttons: 'Dashboard' and 'Settings'. Blue lines connect each setting item to a descriptive text block on the right.

Setting	Description
Change Router Password	Change password required to access the router using the App. This is 'admin01' by default
Failover Configuration	Enable/Disable WAN Failover - See below for more details.
Languages	Change the language of the App
Family Browsing	Block websites which should not be accessible through the Roam Router
Privacy Policy	View the App Privacy Policy
About	More information on the App and Maxview Customer Services
Restore Firmware	Restore the firmware on the Router
Reset Router	Factory reset Router
Logout	Logout of App and remove Router settings from device
Dashboard	See 'Dashboard' - above

What is WAN Failover?

As default, the Roam app has WAN (Wireless Area Network) Failover enabled. This feature is designed to overcome the need to manually switch the internet source between mobile and Wi-Fi.

When WAN Failover is enabled and a Wi-Fi connection has been set up, the Roam router will prioritise this Wi-Fi as the source of internet and only use the mobile connection when the Wi-Fi is no longer available.

Once set up, this switching process is fully automatic so the router will seamlessly prioritise and switch to your chosen Wi-Fi source whenever it's available.

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