

MAXVIEW



VuQube II Q

MXL023/WQ & MXL023/GQ



Owners Manual

UK contact:

Helpline: +44 (0)1553 811000
Email: support@maxview.co.uk
Web: www.maxview.co.uk

Introduction

Thank you for purchasing this product, should you have any difficulty using your VuQube II Satellite System please contact our friendly Customer Helpline on (01553) 811000. The VuQube II Satellite System is easily configured to lock onto the appropriate satellites necessary to receive your favourite TV channels. Please retain these instructions for future reference.

This pack includes:

- Antenna Unit
- Power Inserter
- 5m 'F' to 'F' Cable x 2
- 0.5m 'F' to 'F' Cable
- 2 x Velcro Control Box Mounting Pads
- Cigarette Adaptor 12V Power Supply

You will also need:

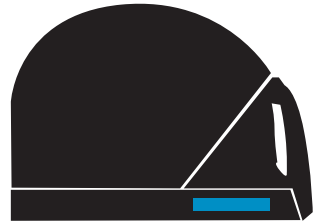
- TV & SKY™ Q Box
- Cable(s) to connect receiver to TV (e.g HDMI)
- Optional Cable Entry Product (see page 08)

Record your purchase

*SERIAL NUMBER: _____ PURCHASE DATE: _____

Please fill in the details above once purchased. This information will be required in the unlikely event of a fault occurring with this system.

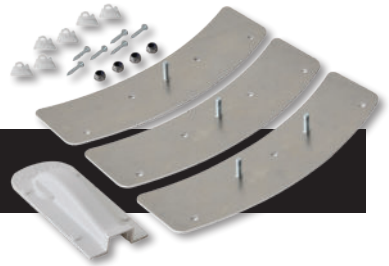
*This can be located at the bottom of the VuQube II near the F connector ports below the handle (highlighted in blue on the image).



VuQube II Roof Mount Pack - Available separately

If you wish to mount your VuQube II to your vehicle roof permanently you will need to purchase our Roof Mount Pack*. Order MXL023/FKIT

*** PLEASE NOTE: If you mount your Vuqube II without using the Maxview Roof Mount Pack your warranty will be void.**



Safety precautions

To avoid tripping over and injury always route cable carefully.

Maintenance

The VuQube II has been designed to be maintenance and trouble free. For optimum signal strength, keep the cover clean from dirt, bugs, and other debris. Periodic washing of the top cover with mild soap and water is recommended.

1. Always handle the antenna and VuQube II Power Inserter with care. Do not drop the antenna or VuQube II Power Inserter. Avoid excessive shock or vibration to the antenna or VuQube II Power Inserter.
2. Use caution when carrying the antenna. Always carry the antenna by the handle.
3. Do not remove the cover of the antenna or VuQube II Power Inserter. Doing so is not recommended by the manufacturer and will void the limited guarantee.
4. Do not stack the antenna or VuQube II Power Inserter on top of or below other electronic devices as this can cause heat build-up or block the satellite signal from reaching the antenna.
5. Never power wash the antenna. Keep the enclosure clean from dirt, bugs, and other debris by hand washing with mild soap and water.

DO NOT USE SOLVENTS TO CLEAN VUQUBE II. DO NOT DROP OR EXPOSE TO JARRING MOVEMENTS.

Please note

This product has been designed to work with SKY™ Q Boxes only and Maxview cannot guarantee operation with any other Wideband Satellite Receiver. In very extreme rain fall and snowing conditions you may lose some TV & Radio channels temporarily.

Terms & conditions

It is the responsibility of the end user to understand the contractual agreement between themselves and Sky™ & any limitations of equipment this may have. In no event shall Maxview be liable for any indirect, incidental, or consequential damages pertaining to this article.

Set up for portable application

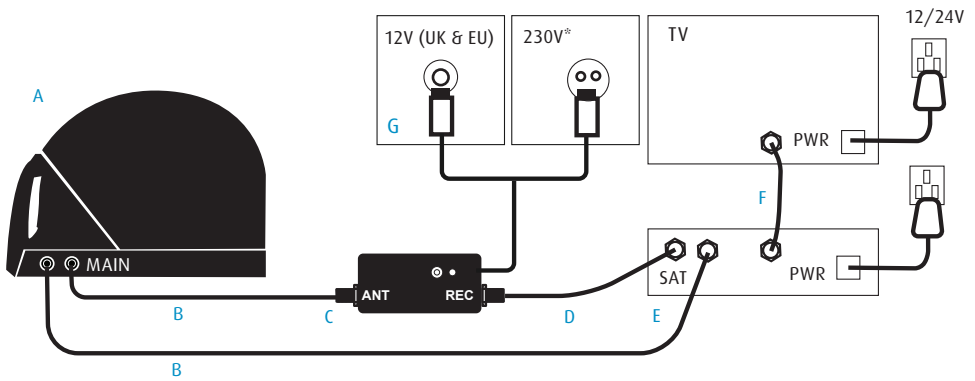
In no event shall Maxview be liable for any indirect, incidental, or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of the guarantee. This guarantee gives you specific legal rights, but does not affect your statutory rights. See page 10 further details.

1. Place the VuQube II on a stable surface with a clear view of the southern sky.
(With its built-in levelling feature, the VuQube II does not need to be level, but make sure it is stable to prevent movement during operation.) Point the handle approximately to the north (this will speed up search time).
2. Make the connections as shown on the next page.

IMPORTANT! HAND TIGHTEN COAX CONNECTIONS. DO NOT USE A WRENCH.
Do not allow the coax cable to become bent or kinked.
Do not leave the coax cable where it can be tripped on or run over by a vehicle.

IMPORTANT Do not block the antenna's line of sight to satellites in the southern sky at any time.

Set up diagram



Key

- A. VuQube II System Outside vehicle
- B. 5m 'F' to 'F' Cable x 2
- C. Power Inserter
- D. 0.5m 'F' to 'F' Cable
- E. SKY™ Q Box
- F. HDMI Cable
- G. Cigarette Adapter 12V Power Supply



*230V Power Supply Unit required. Not included.

If you require a 12V PSU we recommend a switching PSU rated at minimum of 2 amps.

Powering and operation

The VuQube II is preset to Astra 2, this means your system is ready to search for your favourite UK channels.

In most cases your pre-set satellite will be the one you wish to search for, in this case, please skip to the Satellite Search Section now.

The VuQube II supports the following Satellites: Astra 1 - Astra 2 - Astra 3 - Hotbird.
Please see table below to understand how the lights correspond to these satellites.

If you would like to change the satellite which your VuQube II searches for please use the following process:

If your VuQube II is new skip this step and go straight to page 6.

Make sure the LED is flashing green (ready to scan).



1. To enter the Configuration Mode - Press and hold (6 seconds) the power interster button until one of the options below appears.



2. Press and release as needed to choose satellite below

ASTRA 1



ASTRA 2



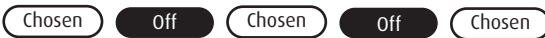
ASTRA 3



HOTBIRD



3. Press and hold (3 seconds) until LED flashes chosen satellite colour - (Ready to scan).

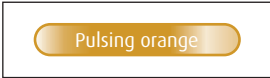


Note. This will now remain the pre-set satellite on the power inserter until this process is repeated. Go to page 6 to start scan. The LED will flash on and off unless you have enabled the alarm function (see page 7) in which case the LED will flash the colour and white.

Satellite Search

1. Make sure all connections are made as shown on page 4.
2. Turn on the TV and satellite receiver if not integrated.
3. Press POWER on the VuQube II Power Inserter.

The Power Inserter LED will pulsate orange while powering up (this will take about 10 seconds).



When ready to scan the LED will flash green.
This colour flashing is indicating that Astra 2 is selected if you wish to change see page 5 for details.





Press and immediately release the power inserter button to start a scan.
The LED will flash quickly green during the scan. The antenna unit may lock onto the satellite in as little as 2 minutes, but may occasionally take up to 10-15 minutes.



When scan is complete and the satellite is found, the LED will turn solid green.



Watch TV!

	If the satellite is not found the LED will turn solid red.
	Verify all connections are properly made and that the receiver is on. Check for line of sight obstructions, and if need be, move the antenna to have a better view of the southern sky.
	Press the button to start a new scan.

Power down

After a period of inactivity, the VuQube II will enter standby mode. You will know the system is in standby mode as the light turns dim orange. The system will continue to function in standby mode.

To exit standby mode, the button must be pressed. You will know the system has now exited standby mode as the light will come on.

Note: You will not need to rescan your VuQube II on exiting standby mode unless the antenna has been moved.

Alarm Feature

This unit has a built in alarm feature if the coaxial cable is disconnected from the unit. This unit is shipped from the factory with the alarm feature off

Turning the alarm feature on or off



A. To change settings, press and hold the power inserter button for 6 seconds (6 flashes of the LED light).

One of the options below will appear.



B. Press and release button to choose desired settings.

ASTRA 1 (Alarm disabled)

Blue Off Pattern repeats

ASTRA 2 (Alarm disabled)

Green Off Green Off Pattern repeats

ASTRA 3 (Alarm disabled)

Yellow Off Yellow Off Yellow Off Pattern repeats

HOTBIRD (Alarm disabled)

Purple Off Purple Off Purple Off Purple Off Pattern repeats

ASTRA 1 (Alarm enabled)

Blue White Off Pattern repeats

ASTRA 2 (Alarm enabled)

Green White Green White Off Pattern repeats

ASTRA 3 (Alarm enabled)

Yellow White Yellow White Yellow White Off Pattern repeats

HOTBIRD (Alarm enabled)

Purple White Purple White Purple White Purple White Off Pattern repeats



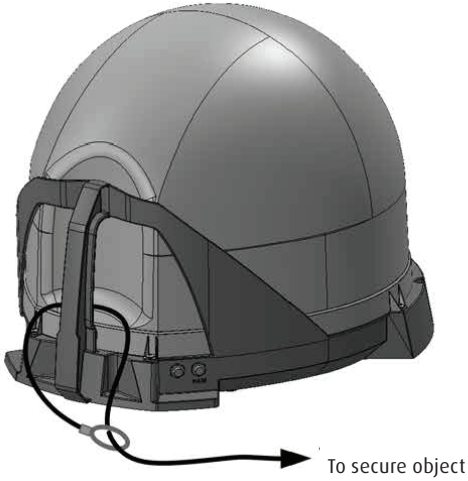
C. When desired mode is displayed, press and hold button for about 3 seconds until the LED begins to flash the desired satellite colour. The antenna is now ready to scan (go to page 6).

WHEN ALARM IS ENABLED - The power inserter alarm will sound when the coax is disconnected from the antenna unit or from the "antenna" side of the power inserter. To stop the alarm, reconnect the coax or press the power inserter button.

Time Out Function: If you do not press the button for one minute, the Power Inserter will go back to flashing (ready to scan) and whatever configuration was currently displayed on the LED will be saved.

Security

The VuQube II can be secured to an object using a padlock and cable. (not included)



Optional Weatherproof Sockets

Optional weatherproof socket - Recommended for a neat watertight connection externally to and from your Vuqube II.



Code B2007 (Twin socket)

Available from most Maxview Dealerships or order online at www.maxview.co.uk

Specifications

Weight:	3.5kg
LNB Type:	Wideband 10.7 - 12.75Ghz
Noise:	0.2dB
Dish Gain:	30dBi
Power Consumption:	Typical at 12V - Searching = 500mA
Elevation Range:	18° to 43°
Dish Size:	35cm

Troubleshooting

SYMPTOM	POSSIBLE CAUSE	CAUSE OF ACTION
The power inserter light does not come on.	No power to the Power Inserter.	Verify power supply is properly connected to VuQube II Power Inserter.
Solid dim red light on power inserter.	The satellite could not be located, reasons for this include: A line of sight obstruction between the antenna and the satellite. (Maybe due to incorrect orientation of handle).	Move unit to have a better view of the Southern sky and rescan. Inclement weather can occasionally cause loss of signal. Wait till weather improves and re-scan.
	Surface may be too uneven for the VuQube II to overcome.	Move the unit to flatter ground and re-scan.
	Surface may be unstable.	Move unit to a more stable surface to ensure it doesn't move whilst scanning.
	Problem with connection between power inserter, receiver or TV.	Power off, check connections, power on and re-scan.
Flashing red and blue continuously.	The F to F lead has become disconnected between the antenna and the control box.	Ensure the 'F' lead is properly connected using the diagram on page 4.
Power inserter indicates a satellite has been found with a solid LED light after searching; however my TV has no picture.	Receiver isn't set to correct satellite.	Turn off power inserter, ensure cables are properly connected between receiver and/or TV.
		Set receiver to correct satellite using receiver manufacturers owners manual.

2 year guarantee

Every Maxview VuQube II Satellite System is thoroughly inspected and tested before leaving the factory, and is covered by the following two year parts limited guarantee from the date of original purchase:

Two year parts guarantee: The customer is not responsible for the cost of replacement parts if the original part is determined to be defective under the terms of the guarantee. The customer is responsible for the cost of replacement parts after two years.

Should any problems develop during the guarantee period, contact Maxview. You must contact Maxview before the guarantee period expires. The customer must supply proof of purchase (such as a dated sales receipt) when requesting warranty service. If customer cannot supply proof, warranty period shall start 30 days after date of manufacture.

Only Maxview will perform guarantee evaluations and repairs.

If it is determined that the unit needs to be returned to Maxview, the customer must return COMPLETE product, to: Customer Services, Maxview Ltd, Garage Lane, Setchey, King's Lynn, Norfolk, PE33 0AT

When returning product, Maxview will supply a Product Return Number (PRN). This number must be clearly written on the box. Failure to clearly write PRN number on box may result in delays in processing claim.

Along with product, customer should include in the box: his/her name, address, daytime phone number, proof of purchase and description of the problem.

If inspection shows the trouble is caused by defective workmanship or material, Maxview will repair (or replace if necessary) without charge.

This guarantee does not cover installation and external wiring, or re-manufactured units. This guarantee does not cover damage caused by the use of a mounting bracket other than a Maxview mounting bracket designed for the product. This guarantee is not transferable from the original owner.

Due to the expanding and changing satellite market, Maxview cannot be held responsible for changes made to satellite services. Software updates to address such issues are not covered under guarantee.

This guarantee also does not apply where:

- The product has been abused, misused, improperly installed or improperly maintained.
- The product has been installed without the use of a Maxview mounting bracket designed for the product.
- Repairs have been made or attempted by others that are not certified by Maxview to do such repairs.
- Repairs are required because of normal wear and tear.
- Alterations have been made to the product.
- The antenna unit has been opened without authorisation.
- Damage has been caused by power washing.
- Circumstances beyond the control of Maxview cause the product to no longer operate correctly.
- Customer is not the original owner.

TERMS & CONDITIONS

In no event shall Maxview be liable for any indirect, incidental, or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of the guarantee.

This guarantee gives you specific legal rights, but does not affect your statutory rights.



For notes

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